Student Support COVID-19 Response

DSU Library & Learning Services

Services at the Holland

Some services for students are still available within the Holland Centennial Commons.

Computers

The 2nd floor computers are available for students who do not have computer or internet access at home.

Books & A/V

Students are requesting physical books and A/V materials retrieved by a staff member on duty. Curbside pickup is available.

Averaging 26 items per day.

Laptops

Over 60 laptops were provided for checkout in collaboration with CSET. Service was up within 48 hours of receiving the first laptop.

40 laptops circulated

Virtual Services & Resources

All of these services and resources were offered virtually before the COVID-19 response.

35 virtual research appts

Virtual appointments available with 6 librarians for research assistance.

Avg 59-74 tutoring appts per week

Virtual tutoring from the Academic Performance Center & Writing Center are available. Though total appointments are down, virtual appointments have increased 93% across both centers.

20 questions answered

Virtual reference help available 8am-10pm M-F, 10am-10pm Sat-Sun.

135 Inter-Library Loans fulfilled

Interlibrary Loan is fulfilling digital requests for items a student needs if we don't have a holding for them. Request numbers are from March 1-April 16.

203 databases available 24/7

Databases continue to be heavily used. For example, searches in Academic Search Ultimate remained relatively constant (22,559 in March 2019 and 21,145 in March 2020).

ebook use increased 30%

190,245 ebooks are available for access. Use has increased 30% across our major EBSCO and Proquest platforms from March 2019 to March 2020.

Digital Resources Created

Resources were created to help support students and faculty use of the Library & Learning Services
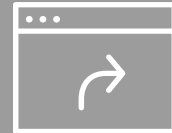
87 visits

LibGuide

A new library guide was created on topics of

- Public domain and fair use
- OER resources
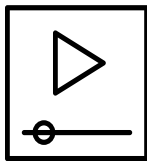- How to integrate articles from the DSU Library into Canvas

Many guides already exist for programs, classes, and subject areas.

95 views

Video Tutorials

Video guides were created to help supplement online learning for students as well as faculty

- Accessing online resources through the library web page
- Searching in Academic Search Ultimate
- How to request items from Interlibrary Loan

Additional Student Support

Library & Learning Services staff are also assisting students in other ways with their academic needs.

95 oral histories were sent to 21 students for class assignments from Special Collections & Archives

50 students are utilizing instructional videos for an Abstracted Bibliography assignment in Life Sciences.